PARKING REGULATION

This regulation governs the use of the parking lot to allow the parking of vehicles to Customers under the following conditions:

1) Vehicles allowed to enter parking lot are: motor vehicles within the limits and dimensions permitted in each parking lot and, where provided by the structure, bicycles, mopeds and motorcycles.

2) The withdrawal of the parking ticket, or the use of the TELEPASS system, at the entry barrier of parking lot and the parking of the vehicle involve:

a) the acceptance by the Customer of this Regulation;

b) the execution of the contract of parking whose object is the use by the Customer of a parking space to park the vehicle upon payment of a fee calculated with predetermined rates.

The Customer who does not accept the contract terms can leave the car park within 15 minutes, after entry by entering the parking ticket in the slot present on the column at the exit barrier, or using the TELEPASS system, after this period the Customer is required to pay the amount due. Limited only to the Stazione SMN parking lot, for each following entrance and exit within 15 minutes, within 24 hours from the first entry, the Customer, if not equipped with TELEPASS system, must go to the automatic cash machine and pay the amount due for the parking.

3) The parking rates are displayed at the entrance and inside the parking lot as well as on the website www.fipark.com.They are meant to be known and accepted by the Customer who has introduced his own vehicle in the parking lot.

Customers with handicap, which own CUDE (Unified European Tally for Handcaps) or CPD (Tally For Handicaps) can exercise the right to park free of charge in the appropriate parking spaces delimited from the rest by yellow stripes, subject to availability of the same, necessarily observing the following procedure:

a) Customers with handicap that possess CUDE or CPD, must contact the staff by pushing the intercom button located above the handicap symbol on the pedestal at the parking lot entrance and comply with the instructions and requests.

4) The payment of the fee due for the parking must be made:

a) for those enabled for the service, through the use of the TELEPASS system when leaving the parking lot;

b) at the cash machines with the ticket issued at the entrance before collecting the vehicle. Only in this case, if the Customer wants to request an invoice for the amount paid can do it directly through the QRCode placed on the automatic cash machines or by following the instructions on the home page of the website www.fipark.com under "Request Invoice" within 72 hours from the end of the parking. The exit of the vehicle from the parking lot must be done within 15 minutes after the payment, after that period of time the Customer will have to integrate the payment at the cash machine.

5) The Customer is required:

a) to park the vehicle in the appropriate parking spaces delimited by the stripes, with the handbrake on, with all the locks closed and the engine and lights off;

b) to comply with any instructions or requests made by **FIRENZE PARCHEGGI**' staff in order to allow the prompt accomplishment of parking operations;

c) to use each parking space exclusively for the parking of one vehicle; if the vehicle occupies more than one parking space, the parking rate will be commensurate, in addition to the parking time, with the number of parking spaces occupied;
d) to respect and follow the traffic signs inside the parking lot and the regulations of the Highway Code that govern vehicular traffic;
e) to compensate **FIRENZE PARCHEGGI** for any damage caused to the structure, systems and furnishings, whether for intentional or negligent acts, also pursuant to art. 2043 of the Italian Civil Code

In particular, and as an example, it is forbidden:
a) to park in the underground parking lots vehicles powered by gas LPG not in accordance with the Ministerial Decree November 22, 2002 ie, if in accordance with the DM, to park on floors different from the first basement;
b) to proceed at a speed exceeding 5 miles per hour;
c) to smoke, to light fires, use lighters or produce sparks;
d) to perform the loading, the unloading and storage of things, with the exception of the luggage and personal effects;
e) to work on vehicles, such as, as an example: refueling, repairs, installation or removal of accessories, washes, etc.
f) to park vehicles not complying with the regulations that govern vehicular traffic;
g) to park vehicles containing goods or dangerous substances;
h) to park outside the appropriate spaces delimited by the stripes;
i) to access or park in areas or in parking spaces reserved to private owners;
j) to park vehicles that have benefited of the free parking for carrying handicaps without exposing the CUDE or CPD.

6) The parking ticket, except for Customers enabled to use the TELEPASS system, is the only valid document that can be used for the exit of the vehicle from the parking lot; failing its issue at the pedestal at the parking lot entrance, the Customer must inform the staff using the appropriate intercom at the pedestal at the parking lot entrance itself.

7) In case of loss the parking ticket or its deterioration, that makes it unreadable, the Customer should contact the staff by using the appropriate intercom placed on the cash machines in order to receive instructions on how to carry out the self-certification procedure, recorded by telephone, for the payment of the parking fee. The cash machine will issue a new parking ticket with a fee equal to the rate of the effective parking time increased to Euro 20.00 as a fixed reimbursement of expenses

Only in those parking lots not equipped with the license plate detection system, the Customer must pay the rate corresponding to a continuous parking of three days.

Only in those parking lots equipped with the system of detection of license plates, whenever nothing precludes the application of this procedure.

In compliance with legislation concerning the processing of personal data and as prescribed in the relevant present near the cash machines and, in extended form, on the website www.fipark.com, the alert issued by the appropriate intercom will be recorded in compliance with the purposes and limitations set out in the above mentioned information. The data processing will still be performed for legitimate purposes.

8) **FIRENZE PARCHEGGI** has the faculty to exercise the right of retention (art. 2756 cc) on the vehicle parked in the parking lot, also with locking wheels means, until the full payment of the fee

due is done. In case of failure of the above mentioned payment **FIRENZE PARCHEGGI** is in the faculty to dispose of the vehicle under the legal forms by itself considered appropriate.

9) Parking continuously, for a period exceeding 21 days, is not permitted unless authorized in advance by **FIRENZE PARCHEGGI** further to a formal written request made by the Customer.

10) **FIRENZE PARCHEGGI** is not responsible for any damage or theft, even partial, sustained by the vehicle, its accessories, or by the things in it, from any cause they have been determined. Only for damages that the Customer has proved have been caused exclusively by the malfunction or failure of maintenance of the installations, **FIRENZE PARCHEGGI** will respond within the ceiling insured and on condition that the Customer, before the exit of the vehicle from the parking lot, has reported the damage using a form that can be requested to **FIRENZE PARCHEGGI**'s staff by using the appropriate intercom located on cash machines.

11) **FIRENZE PARCHEGGI** has the right, in any case, to remove the vehicle illegally parked or whose parking is not permitted under this Regulation, charging the costs of removal and deposit to the owner.

12) The parking lot area is generally subject to video surveillance and all the conversations that the Customer will entertain with **FIRENZE PARCHEGGI's** staff, through the intercom systems, may be recorded, all in accordance with EU Regulation 679/2016 regarding the protection of personal data.